

Okii Systems LLC
809 Town Side Dr
Apex, NC 27502



If returning your product for a refund, go to step #3.

1. Purchase the RMA item at <http://www.okii.net/ProductDetails.asp?ProductCode=RMA-001>
2. Repairs – your RMA number is the invoice number from the RMA item purchase.
3. Returns – your RMA number is the invoice number from your original sales receipt.
4. Securely package the following:
 - a. Original sales receipt
 - b. This RMA form
 - c. RMA item invoice (for repairs only)
 - d. The product that you are sending in for repair or return
5. Write the RMA (invoice) number on the outside of the package.
6. Mail to:
RMA # (your RMA number)
Okii Systems LLC
809 Town Side Drive
Apex, NC 27502

If the package arrives and does not have the RMA number on the outside, or the correct receipts included, it will be returned to sender.

RMA number: _____

Problem Description/Reason for Return: _____

Shipment of a product to Okii Systems LLC for return or repair will confirm your agreement to the Terms and Conditions set forth below.

Terms and Conditions

You must include your original sales receipt if this is a warranty claim or return. You will be charged for repairs if no receipt is enclosed. Full payment for repairs must be made in advance. An Okii Systems LLC representative will make two attempts by email or telephone to reach you if additional payment is required. If, after 60 days, payment has not been received, your product will be considered abandoned and will be discarded. If no receipt is provided to show that your product is under the limited warranty, you may be billed for repairs.

While every attempt will be made to repair your product, Okii Systems LLC takes no responsibility for items that have been damaged or abused beyond repair.